



Teamsters Service Bureau

THE AGENCY WITH A HEART

MAKING LIFE WORK FOR YOU AND YOUR FAMILY

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Outreach work at UPS

Cindy Whelan connects with locals to let them know about our services, and to give workers the opportunity to meet the person who will assist them when they need our help!

Teamsters Service Bureau

Dan Cherryhomes,
Executive Director

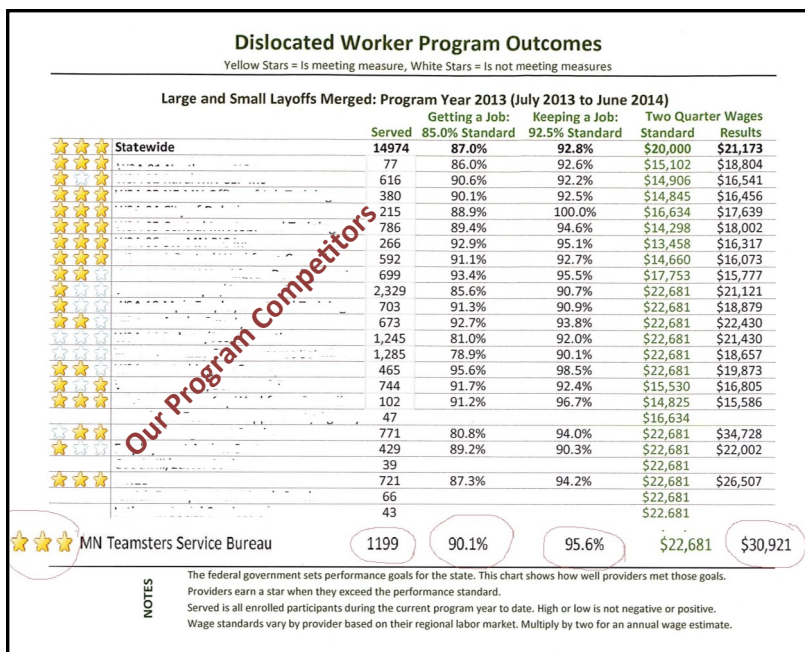
Jessica Bachaus,
Dislocated Worker Program
Director

Cindy Whelan,
Family Services Coordinator

Teamsters Service Bureau Continues as Top Tier, 3 Star Provider of Dislocated Worker Services

The Minnesota Teamsters Service Bureau holds a unique place among those agencies providing dislocated worker services in the state of Minnesota.

- 1) It ranks as a top tier competitor among both large scale and small scale layoff events,
- 2) it serves clients throughout the state, and
- 3) it stands as the only labor connected agency providing such dislocated worker services in the state of Minnesota.



While consistently a top provider addressing large layoffs (50 or more employees constitute a large layoff) the MN Teamsters Service Bureau has also distinguished itself by its service to clients who come from smaller layoff events. This year the Bureau received the largest annual allocation for small layoff services provided by the state and shares this distinction with only one other provider (our partner provider, Career Management Services). Most Bureau services to dislocated workers are provided in the greater metro area, with some notable exceptions.

- 1) Bureau staff travel across the state to conduct intake and enrollment of clients when a large enough group makes such travel cost effective.
- 2) Bureau staff will always travel within areas served by the Teamsters Joint Council 32 to provide needed services to Teamsters who can use our help.

How Performance Measured

By law, employers laying off 50 or more workers are required to provide notice to the employee and the state in advance of layoff. For such larger layoff events, a contract for reemployment services is set up and vendors are requested to submit proposals to provide services. Some of the same contractors also compete for formula grants to serve individuals from smaller layoff groups where individual contracts are not created. Services for all contracts are evaluated on the basis of number and percent of employees that get placed in new jobs, the wages achieved in their reemployment and the number of employees who continue to be employed over time. Stars are awarded for meeting or exceeding the goals established by the contract.

Teamsters Service Bureau: Outreach Work

Service Bureau Staff Meets Local 320 Members, Will Attend Steward Training, Delegate Assembly

Leaders of Local #320 held a “meet and greet” at Johnson High School in Saint Paul on September 30th to connect members with stewards and officers, and to give information on services available through union membership in Local #320. Cindy Whelan and Dan Cherryhomes of the Minnesota Teamsters Service Bureau distributed literature and candy bars and spoke to each member at the event.

In October Service Bureau staff will join Local #320 Stewards and Delegates for further opportunity to discuss Family Service assistance available to local

members.

Interaction with leaders, stewards and members is very useful in ensuring that services are used when needed, since many members who seek out the Bureau’s assistance do so through union referral.

Staff of the Bureau appreciate such opportunity and are open to similar informational meetings and events with participating locals. For more information or an appointment with Teamster Family Services contact 612-676-3730.

Bureau Outreach goes to Hennepin Technical Job Fair



Kathy Ward, Dislocated Worker Program Counselor, explains program benefits to job fair participants.

Outreach at UPS Health Fair



Cindy Whelan, Family Services Coordinator for the Service Bureau, distributed literature and spoke to Teamsters at UPS in Eagan to let them know about services available through the Bureau. Members often learn about Service Bureau resources from fellow members and stewards on the job.

Bureau Staff Attend Local 792 Annual Picnic

Cindy Whelan, Raul Sanchez and Dan Cherryhomes enjoyed the hospitality of Local 792, joining the families of members gathered at Como Park on Saturday, September 6. This year’s picnic maintained a long standing tradition of good food, good weather, and family activities that included a clown show, face painting, games and more.



Dislocated Worker vocational counselors spoke to job fair attendees at a job fair held at Hennepin Technical Community College on August 7. Such outreach provides information to workers who have been laid off from companies that do not have to notify the state because of the size of the lay off. Such workers might not know the full range of service available through the Minnesota Department of Employment and Economic Development Dislocated Worker Programs around the state.

To Contribute

If you would like to help us continue our service to Teamsters and workers throughout the state, we now accept donations online at www.mntsb.org, where you will find a Donate button on the Home Page.

Providing Information, Connection, Resources

Energy Assistance Begins October 1

Other Resources Also Available

Teamster families in Minnesota and Iowa know the quality of life in our upper Midwest is unsurpassed in the country. But they also know that our winters require adequate resources: shelter, clothing and energy in particular.

Anyone facing financial struggles and hardship can be at risk as the weather changes. The Minnesota Teamsters Service Bureau can put you in touch with assistance if you are not able to make necessary utility payments or need other help staying warm this winter.

Energy assistance comes from federal grants administered within each state by different agencies.

In Minnesota, the Department of Commerce's Energy Assistance Program can assist with:

- Payment of energy bills
- Help with utility disconnections or necessary fuel deliveries.
- Education on efficient and safe use of home heating energy.
- Advocacy with energy suppliers and human service providers on



If you, or someone you know has a qualifying household income (at 50 percent or below of the state median income in Minnesota), they may qualify for energy assistance funds through the Low Energy Assistance Program. For example: a family of 2 with an income of \$30,540, or a family of 4 with an income of \$44,912 can qualify within Minnesota. In Iowa, a family of 2 may qualify at \$23,596, and a family of 4 at \$35,775.

behalf of consumers.

- Repair or replacement of homeowners' malfunctioning heating systems.

Minnesota's Energy Assistance Providers may vary by county. You can call the Minnesota Teamsters Service Bureau for more information. Minnesota residents can also find a list of providers by county available



MNsure Healthcare Open Enrollment

Open enrollment for healthcare coverage through MNsure is November 15, 2014 through February 15, 2015.

If you have general questions or need help enrolling in MNsure, please contact Family Service Specialist Cindy Whelan at the Teamsters Service Bureau, 612-676-3730. She can refer you to a MNsure navigator for free assistance.

on line at : <http://mn.gov/commerce/energy/topics/financial/Energy-Assistance-Program/Energy-Assistance-Providers/jsp>

In Iowa, the Low-Income Home Energy Assistance Program is a program of The Division of Community Action Agencies, located within the Iowa Department of Human Rights, and works with the network of Community Action. Community Action Agencies (CAA) throughout the state provide assistance and advocacy to low income elderly and disabled residents of Iowa.

Fall Workshops and Conference for Dislocated Workers Provide a Fresh Look at How to Stand Out

November Conference: Connect for Success

For Dislocated Worker clients of the Minnesota Job Partners and Minnesota Teamsters Service Bureau this fall offers the opportunity to participate in a number of very useful workshops to enhance job search strategies.

On November 12 we hold our annual conference which is all about YOU: how you communicate your unique talents in the job search process, branding yourself in the light YOU want to be seen in, polishing your professional appearance, and networking with power & confidence.

October Workshops

October 8: LinkedIn Overview

October 8: Career Assessment

October 14: Monthly Webinar

October 21: Experienced Worker

October 22 : Advanced LinkedIn

October 29: Dealing With Job Loss

Workshop Participation

Dislocated Workers who are currently enrolled in our program are eligible to participate in these workshops.

If you know of anyone who has gone through layoff in the past eighteen months who might benefit from job placement services, or if you would like more information about these workshops or how to enroll in the Dislocated Worker Program call: 612-676-3710.

MN Job Partners & MN Teamsters Service Bureau proudly present our 2014 CONNECT FOR SUCCESS CONFERENCE

Featuring



Anne Pryor

*Look Good, Be Found:
Leverage Online Tools for
Job Seekers*



Kathleen Crandall

*Creating and Leveraging
Your Personal Brand*



Dean Hyers

*Building Relationships
and Projecting Yourself
Confidently*



Joyce Nelson Shellhart

*The Unspoken Language
of Business: Your
Personal Presentation*



Laura Madden

*Elevating Your Image:
It's an Inside Job*

This year's conference is all about YOU! We'll give you the tools you need to present the best version of yourself in job search. Our exciting speakers feature experts in branding, presentation, image, confidence, and communication. Learn how to present yourself in the light you want to be seen in, utilizing online tools, written materials, and your physical presence to maximize your impact.

In addition to these speakers, the conference includes a **continental breakfast**, a **catered lunch**, **fuel card**, and a **self-presentation package** that's sure to boost your confidence at your next interview or networking event.

Don't delay - seats are limited! Call (612) 676-3710 to register!

November 12 • 8:30 AM - 4:00 PM • New Brighton Community Center

STRENGTHEN your *Style*  **BUILD** your *Brand*
PROMOTE your *Presence*

Did You Know?

Today's successful job search requires different skills than ten years ago. You need knowledge of presentation skills and media unavailable until recently.

Not only are many of the available jobs found on the internet, but many job candidates are found or verified

through social media. As a result, your network is even more critical than in the past, but your ability to compete in the larger job market depends on the "brand" you portray to people who do not know you. To a much greater extent, resumes are now electronic and must respond to the high speed scanning and screening techniques used by companies.